

Sub-operator PPM figures for Period 03, 2017/18

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	89.5%	85.3%	57.8%	54.0%	5.8%	7.4%
TransPennine Express	Long Distance	North TransPennine	91.1%	88.7%	51.5%	48.8%	3.5%	4.6%
TransPennine Express	Long Distance	South TransPennine	92.4%	92.2%	71.4%	69.1%	3.9%	3.9%
Greater Anglia	Long Distance	Intercity	86.8%	84.7%	53.3%	45.3%	4.6%	5.0%
Greater Anglia	London & South East	GE Outer	89.9%	89.1%	71.1%	67.3%	3.4%	2.9%
Greater Anglia	London & South East	Rural	87.4%	88.8%	66.6%	67.8%	2.1%	2.2%
Greater Anglia	London & South East	Southend and metro	89.9%	89.8%	72.5%	69.7%	3.2%	2.4%
Greater Anglia	London & South East	Stansted Express	88.5%	88.0%	57.1%	60.8%	0.8%	3.1%
Greater Anglia	London & South East	WA outer excluding Stansted Express	88.7%	89.6%	57.9%	62.1%	2.8%	3.5%
Northern	Regional	Lancashire and Cumbria	87.9%	87.0%	67.1%	65.1%	2.5%	3.4%
Northern	Regional	Manchester and Liverpool	88.6%	89.1%	61.0%	63.1%	2.3%	2.4%
Northern	Regional	South and East Yorkshire	92.3%	91.6%	75.1%	72.3%	1.6%	1.5%
Northern	Regional	Tyne, Tees and Wear	93.4%	94.4%	82.2%	82.0%	1.4%	1.4%
Northern	Regional	West and North Yorkshire	93.3%	93.1%	78.3%	76.5%	1.9%	1.3%
Great Western Railway	Long Distance	High speed	76.0%	82.4%	35.6%	41.8%	9.0%	6.0%
Great Western Railway	London & South East	London and Thames valley	85.9%	88.0%	65.5%	66.5%	3.9%	2.5%
Great Western Railway	Regional	West	86.7%	90.1%	71.4%	75.0%	4.1%	2.6%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	89.8%	92.7%	35.8%	40.7%	2.7%	2.3%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	82.8%	86.3%	41.4%	42.8%	7.3%	5.5%
London Midland	London & South East	LSE	82.1%	84.6%	56.0%	57.3%	4.2%	3.8%
London Midland	Regional	Regional	90.9%	90.3%	70.2%	68.3%	2.6%	2.6%
London Overground	London & South East	Anglia Services	95.1%	95.6%	72.8%	77.3%	1.2%	1.5%
London Overground	London & South East	East London Railways (including West Croydon services)	93.5%	93.4%	72.3%	68.7%	3.2%	2.8%
London Overground	London & South East	North London Railways (including London - Watford)	95.4%	95.7%	81.1%	83.9%	2.1%	2.1%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	89.9%	90.9%	60.8%	59.6%	3.5%	3.5%
East Midlands Trains	Regional	Regional	92.3%	93.1%	78.9%	78.8%	2.1%	1.4%
Caledonian Sleeper Limited	Scotland	Whole TOC	91.4%	87.9%	84.0%	79.0%	6.7%	9.0%
Govia Thameslink Railway	London & South East	Gatwick Express	76.8%	72.3%	42.5%	41.1%	7.4%	7.9%
Govia Thameslink Railway	London & South East	Great Northern	84.4%	80.9%	60.1%	52.8%	5.2%	5.6%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	83.2%	74.0%	53.6%	43.8%	5.8%	8.8%
Govia Thameslink Railway	London & South East	Southern Metro	81.5%	77.8%	51.3%	47.3%	7.4%	8.3%
Govia Thameslink Railway	London & South East	Thameslink	82.3%	75.0%	63.9%	54.4%	7.5%	9.6%
TfL Rail	London & South East	Crossrail East	93.2%	94.8%	81.3%	83.2%	3.7%	2.5%
ScotRail	Scotland	East coast suburban	92.3%	90.0%	64.6%	60.6%	2.2%	2.9%
ScotRail	Scotland	Express	87.9%	87.2%	58.0%	57.4%	2.4%	2.4%
ScotRail	Scotland	Rural	90.7%	86.3%	72.5%	62.8%	2.5%	3.0%
ScotRail	Scotland	Strathclyde	92.7%	91.5%	57.6%	53.0%	2.9%	2.5%
Virgin Trains East Coast	Long Distance	Anglo - Scottish services	84.8%	81.9%	49.8%	48.9%	4.2%	7.2%
Virgin Trains East Coast	Long Distance	London - Leeds and North East (including Lincoln)	86.3%	85.4%	53.5%	52.7%	4.9%	5.8%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	95.0%	96.0%	63.9%	65.9%	1.8%	1.5%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	97.0%	96.0%	78.8%	73.4%	1.2%	1.8%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	87.3%	85.1%	57.8%	56.1%	4.0%	5.9%
Virgin Trains West Coast	Long Distance	London - North West	86.1%	90.0%	56.4%	63.0%	4.2%	3.4%
Virgin Trains West Coast	Long Distance	London - West Midlands	86.6%	90.6%	54.7%	58.5%	3.6%	3.3%
Arriva Trains Wales	Regional	Regional and interurban	89.3%	88.8%	74.6%	73.9%	2.5%	2.9%
Arriva Trains Wales	Regional	Valley lines	95.8%	94.6%	90.4%	88.4%	2.1%	3.1%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	89.5%	92.4%	74.5%	78.8%	2.3%	1.9%
The Chiltern Railway Co Ltd	London & South East	Met	93.7%	94.7%	77.3%	80.3%	1.2%	1.3%
c2c	London & South East	Whole TOC	95.4%	94.4%	77.2%	72.8%	2.1%	2.3%
Southeastern	London & South East	Mainline and high speed	89.4%	84.3%	68.3%	58.6%	3.5%	3.8%
Southeastern	London & South East	Metro (including other rural)	90.4%	88.6%	69.6%	63.3%	4.2%	3.8%
Stagcoach South Western Trains Ltd	London & South East	Mainline	79.6%	84.4%	55.5%	59.6%	6.1%	4.0%
Stagcoach South Western Trains Ltd	London & South East	Other rural	93.9%	94.6%	85.2%	84.1%	2.2%	1.5%
Stagcoach South Western Trains Ltd	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	88.0%	87.2%	62.5%	59.6%	3.3%	3.5%

Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.